



GUILDFORD
BOROUGH

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Contact:

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Tom Horwood

Joint Chief Executive
of Guildford and Waverley
Borough Councils

30 June 2023

Dear Councillor,

Your attendance is requested at a meeting of the **OVERVIEW AND SCRUTINY COMMITTEE** to be held in Council Chamber, Millmead House, Millmead, Guildford, Surrey GU2 4BB on **TUESDAY, 11 JULY 2023** at **7.00 pm**.

Yours faithfully,

Tom Horwood
Joint Chief Executive

MEMBERS OF THE OVERVIEW AND SCRUTINY COMMITTEE

Chairman: Councillor James Walsh
Vice-Chairman: Councillor Matt Furniss

Councillor Honor Brooker	Councillor Maddy Redpath
Councillor Jason Fenwick	Councillor Katie Steel
Councillor Lizzie Griffiths	Councillor Fiona White
Councillor Gillian Harwood	Councillor Dominique Williams
Councillor Steven Lee	Councillor Sue Wyeth-Price

Authorised Substitute Members

For the Overview and Scrutiny Committee, there is no limit on the number of substitute members for each political group on the Council.

QUORUM: 4



WEBCASTING NOTICE

This meeting will be recorded for live and/or subsequent broadcast on the Council's website in accordance with the Council's capacity in performing a task in the public interest and in line with the Openness of Local Government Bodies Regulations 2014. The whole of the meeting will be recorded, except where there are confidential or exempt items, and the footage will be on the website for six months.

If you have any queries regarding webcasting of meetings, please contact Committee Services.

THE COUNCIL'S STRATEGIC FRAMEWORK (2021-25)

Our Vision:

A green, thriving town and villages where people have the homes they need, access to quality employment, with strong and safe communities that come together to support those needing help.

Our Mission:

A trusted, efficient, innovative, and transparent Council that listens and responds quickly to the needs of our community.

Our Values:

- We will put the interests of our community first.
- We will listen to the views of residents and be open and accountable in our decision-making.
- We will deliver excellent customer service.
- We will spend money carefully and deliver good value for money services.
- We will put the environment at the heart of our actions and decisions to deliver on our commitment to the climate change emergency.
- We will support the most vulnerable members of our community as we believe that every person matters.
- We will support our local economy.
- We will work constructively with other councils, partners, businesses, and communities to achieve the best outcomes for all.
- We will ensure that our councillors and staff uphold the highest standards of conduct.

Our strategic priorities:

Homes and Jobs

- Revive Guildford town centre to unlock its full potential
- Provide and facilitate housing that people can afford
- Create employment opportunities through regeneration
- Support high quality development of strategic sites
- Support our business community and attract new inward investment
- Maximise opportunities for digital infrastructure improvements and smart places technology

Environment

- Provide leadership in our own operations by reducing carbon emissions, energy consumption and waste
- Engage with residents and businesses to encourage them to act in more environmentally sustainable ways through their waste, travel, and energy choices
- Work with partners to make travel more sustainable and reduce congestion
- Make every effort to protect and enhance our biodiversity and natural environment.

Community

- Tackling inequality in our communities
- Work with communities to support those in need
- Support the unemployed back into the workplace and facilitate opportunities for residents to enhance their skills
- Prevent homelessness and rough-sleeping in the borough

A G E N D A

ITEM NO.

1 APOLOGIES FOR ABSENCE AND NOTIFICATION OF SUBSTITUTE MEMBERS

2 LOCAL CODE OF CONDUCT AND DECLARATION OF DISCLOSABLE PECUNIARY INTERESTS

In accordance with the local Code of Conduct, a councillor is required to disclose at the meeting any Disclosable Pecuniary Interest (DPI) that they may have in respect of any matter for consideration on this agenda. Any councillor with a DPI must not participate in any discussion or vote regarding that matter and they must withdraw from the meeting immediately before consideration of the matter.

If that DPI has not been registered, the councillor must notify the Monitoring Officer of the details of the DPI within 28 days of the date of the meeting.

Councillors are further invited to disclose any non-pecuniary interest which may be relevant to any matter on this agenda, in the interests of transparency, and to confirm that it will not affect their objectivity in relation to that matter.

3 MINUTES (Pages 7 - 16)

To confirm the minutes of the Committee meeting held on 28 February 2023.

4 PERFORMANCE MONITORING REPORT 2022-23 QUARTER 4 (Pages 17 - 78)

5 CUSTOMER SERVICES: PERFORMANCE AND PROGRESS UPDATE (Pages 79 - 90)

6 G-LIVE AND LEISURE MANAGEMENT SCRUTINY WORKING GROUPS

To consider the re-establishment of working groups to scrutinise the Council's G-Live and Leisure Partnership Agreement contracts monitoring and report back to the Committee.

[For information, the Council entered into a ten-year contract and lease to operate G Live with HQ Theatres Guildford Limited (HQT), ending on 30 September 2021. The Council's asset management responsibilities are for maintaining, repairing, and replacing the structural parts and the access road. HQT [since acquired by Trafalgar Entertainment] are responsible for all other maintenance and replacement items for the building and equipment. This contract was extended to September 2024.

The Council entered into a 10-year Leisure Partnership Agreement (LPA) with Greenwich Leisure Ltd (GLL) with effect from 1 November 2011, to deliver leisure services throughout the borough at Guildford Spectrum, Guildford Lido and Ash Manor Sports Centre. GLL has sub-contracted elements of the service to Wealden Leisure Limited trading as Freedom Leisure. The contract was extended to the end of October 2023 and a further (and final) two years is under consideration.]

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